

NFPL (Harmac) Canada Steps Up Maintenance Productivity

British Columbian Lumber Company NFPL (Harmac) goes live with Hofinsoft AX-EAM solution



About Nanaimo Forest Products Limited (Harmac)

Harmac Pacific operates a Northern Bleached Softwood Kraft (NBSK) pulp mill located on the east coast of Vancouver Island near Nanaimo, British Columbia. Nanaimo Forest Products Ltd., the owner of the Harmac Pacific trademark, restarted the mill with a single production line on October 3, 2008, producing NBSK at the rate of 226,000 tonnes per year. The Harmac mill produces high quality kraft pulps made from custom blends of Douglas fir, western hemlock, balsam fir, interior SPF and western red cedar. The pulp is sold in Asia, Europe, North America, and Latin America. With its strategic location on a deep water port, the mill is well situated for cost effective export of pulp and receipt of raw materials such as wood fiber.

The Need

NFPL was running a legacy maintenance system which was not integrated to their ERP (Lawson) and generally felt to be incompatible from both operating system and hardware perspectives. NFPL needed a solution that would not only replace their existing system, but also boost the efficiency of their maintenance division.

RMB International specializes in implementing maintenance solutions with 15 years+ track record in Canada. They convinced NFPL, that it could enhance its present maintenance operations by implementing Hofinsoft AX-EAM.

Hofinsoft Solution

The Hofinsoft AX-EAM solution was chosen as it seamlessly integrates with ERP solutions, thereby delivering quick and easy visibility into Inventory, Purchase, and Finance information. The integration also reduces data duplication and replaces complex management of interfaces.

Hofinsoft AX-EAM also has in-built maintenance and equipment management software tools.

1. A sophisticated system-driven work order/ work bench console facilitates Harmac maintenance manager, coordinator or planners to accomplish most of their work, minimizing the time taken to carry out data entries, into the system.
2. The modular design of the database provides templates and user defined tables of information that accelerate the execution of routine tasks like work order creation, updates and purchase requisition for machine parts.

Benefits enjoyed by NFPL (Harmac)

- Quickly fetch historical data
- Reduced Search and retrieve time for service parts
- Enhanced visibility on spares inventory
- Better procurement information status
- Efficient allocation of maintenance schedules and execution



In short, the Hofinsoft AX-EAM solution brings down screen time and enhances maintenance productivity, for any maintenance organization.

In the words of Bob Waldhaus, IT Head, NFPL (Harmac Pacific), Canada affirms “NFPL has improved their ease of access to historical records, reduced the amount of screen time and improved the ability to see what parts are available, get parts quickly, see what is on order and when it will arrive, and manage work with less effort than before.”

For more information, contact

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